

KAMITO LAKESIDE RETREAT

A private garden escape near the Lake Victoria region.

House Rules & Guest Guidelines

Welcome to Kamito Lakeside Retreat. We are delighted to host you in Asembo Bay, Kamito. Our home is designed to offer comfort, privacy, tranquillity and a closer connection with nature. To help every guest enjoy their stay and protect the property and its surroundings, please observe these guidelines.

1. Guest accommodation and private areas

Your booking covers the designated three-bedroom guest bungalow and the guest areas specifically identified at check-in.

The main house at the front of the compound is a separate private residence and is strictly off-limits to guests, including its verandas and adjoining private areas.

Remain within the designated guest areas and respect restricted-access signs. Garden and outdoor areas may be enjoyed only where access has been expressly permitted.

2. Occupancy and visitors

The bungalow has three queen-size beds and accommodates up to six overnight guests, subject to the confirmed reservation. Only registered guests may stay overnight.

Obtain approval before inviting visitors onto the property. Unregistered visitors may not enter restricted areas. Parties, events and commercial gatherings require prior written approval.

3. Quiet hours and consideration

Quiet hours are from 10:00 p.m. to 7:00 a.m. Keep music, conversations and other noise at considerate levels, particularly in the evening.

Respect neighbouring homes, other occupants of the compound and the peaceful surroundings.

4. Smoking, alcohol and conduct

Smoking and vaping are not permitted inside the bungalow. If an outdoor smoking area is designated, use it and dispose of cigarette waste safely.

Illegal activities, harassment, violence and behaviour that endangers others are not permitted. Handle furnishings, appliances and the property with care.

5. Kitchen and self-catering

The kitchen is available for preparing your own meals. Wash dishes and utensils and leave the kitchen reasonably clean after use.

Store food securely and dispose of food waste in designated bins. Switch off cooking appliances after use and never leave cooking unattended.

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6. Sustainability and care for nature

Switch off lights, air conditioning and appliances when leaving the bungalow or when they are not needed. Keep doors and windows closed while air conditioning is operating.

Use water thoughtfully and report leaking taps or other faults promptly. Separate recyclable waste where collection facilities are provided.

Avoid littering, damaging plants or disturbing birds and other wildlife. Do not burn waste or dispose of plastics in the garden or surrounding environment.

7. Safety and security

Lock doors and windows when leaving the bungalow. Keep personal belongings secure and report lost keys promptly.

Do not tamper with electrical equipment, safety devices or security systems. Keep emergency exits and access routes clear. Report accidents, damage, hazards or maintenance problems as soon as possible.

Children must be supervised by accompanying adults, particularly outdoors and near any water or uneven ground.

8. Cleanliness and checkout

Leave the bungalow in reasonable condition. Dispose of rubbish in designated bins and ensure appliances are switched off.

Follow the checkout instructions provided by the host and return keys as directed. Report accidental damage rather than leaving it undisclosed.

9. Respect for the local community

Kamito Lakeside Retreat is part of a living local community. Treat residents, workers and neighbours with courtesy. Do not photograph or record people without their consent.

10. Need assistance?

Contact your host using the details supplied in your booking confirmation if you need assistance, notice a problem or are unsure which areas are accessible.

Before arrival, general questions can be sent to reservations@kamitolakesideretreat.com. This email is not an emergency service.

Thank you for choosing Kamito Lakeside Retreat and helping us preserve a welcoming, peaceful and environmentally responsible place to stay. We wish you a comfortable and memorable stay.

Booking, Cancellation & Check-in Terms

Reservations are not open yet. These general terms explain how a future stay will be agreed. A waiting-list inquiry is not a confirmed reservation, does not hold dates and requires no payment. Your written confirmation and the terms accepted for your booking will govern your stay.

1. Reservations and payment

A reservation is confirmed once the agreed booking and payment requirements have been completed. The confirmation will state the dates, number of guests, total price and applicable fees. Indicative launch rates are not a final quote.

2. Cancellation policy

The cancellation policy displayed and accepted at the time of booking governs cancellations and refunds. Review the applicable deadline before confirming your reservation.

For direct bookings, the host will communicate the applicable cancellation deadlines, refund terms and payment requirements in writing before payment is made. No fixed refund window or deposit percentage is promised on this page.

3. Changes to reservations

Requests to change dates, guest numbers or the length of stay are subject to availability and any applicable price adjustment. A requested change is not confirmed until the host has approved it in writing.

4. Check-in and check-out

Standard check-in is from 2:00 p.m. and check-out is by 11:00 a.m. Your confirmed arrangements will be communicated before arrival. Early check-in and late checkout require prior approval and depend on availability.

5. Occupancy

The maximum overnight occupancy is six guests, based on three queen-size beds. All overnight guests must be included in the confirmed reservation; changes require advance written approval and must remain within this limit.

6. Property access

The reservation covers the designated guest bungalow and specifically authorised guest areas only. The main residence at the front of the compound, its verandas and adjoining private areas are private and excluded from every guest booking.

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7. Damage and incident reporting

Promptly report accidental damage, lost keys, safety concerns or maintenance issues. Any claim for additional costs must be handled transparently and in accordance with the booking platform's rules or the terms agreed for a direct booking.

8. Exceptional circumstances

If an unexpected event affects the reservation, contact the host promptly. Any refund, relocation or other remedy will be handled according to the applicable platform policy, agreed booking terms and relevant law.

9. Privacy

Guest information will be handled responsibly and used only for legitimate booking, communication, safety and operational purposes, in accordance with applicable data-protection requirements.

Thank you for choosing Kamito Lakeside Retreat. Please keep your written booking confirmation and the cancellation terms accepted at booking alongside this guide.

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Your Local Guide — Discover Asembo Bay, Kamito

Prepared for guests of Kamito Lakeside Retreat. Welcome to Asembo Bay, in Siaya County, western Kenya. Slow down, enjoy the green surroundings and discover the culture and everyday life of the Lake Victoria region. Whether visiting family, travelling with friends or simply taking a break, we hope this guide helps you settle in.

1. Enjoy the slower pace

Take time in the garden. Start your morning with tea or coffee and enjoy the greenery in the outdoor areas your host expressly authorises.

Ask your host about suitable nearby shoreline locations and reputable local guides or boat operators if you would like to explore further. Lake access, lake views and swimming are not advertised property amenities.

Ask for recommendations for locally prepared meals, fresh fish and seasonal produce. Availability and opening times may vary. Learn about local customs, seek consent before photographing people and support local businesses where possible.

2. Food and self-catering

Your bungalow has a kitchen for preparing your own meals. Before shopping, ask the host for the nearest verified grocery shops, markets and food suppliers.

For a convenient arrival, you may wish to arrange drinking water, breakfast essentials and basic groceries in advance. Confirm fish purchases, meal orders and delivery arrangements before relying on them; these are not included services.

3. Getting around

Confirm transport arrangements with the host before arrival. For a private vehicle, ask for directions, the recommended access route and authorised parking arrangements.

For taxis or local transport, request a trusted contact and agree the fare before travelling. For excursions, confirm operator credentials, costs, weather conditions and return arrangements before booking.

Mobile network coverage and travel times may vary by location and weather. Download essential directions before setting off if you expect limited connectivity. Wi-Fi at the property is planned, not currently promised.

4. Nature and responsible exploration

Carry reusable water bottles and shopping bags where practical. Take rubbish back to designated disposal points, respect private land and community spaces, and do not disturb wildlife or remove plants.

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Before any independently arranged boat trip, confirm safety equipment, weather suitability and passenger arrangements with a reputable operator. Do not enter the water without qualified local confirmation that the location and conditions are suitable and safe. No swimming location is recommended by this guide.

5. Practical information before travelling

Ask your host for verified directions and a map pin, the approved host contact number, reliable groceries, the nearest suitable medical facility, trusted transport contacts, fuel stations and local emergency contacts. Save these details before arrival.

These details will be shared directly once verified; no unverified contact numbers or map pins are published here. Confirm opening hours and availability directly, as services may change.

For advance questions, email reservations@kamitolakesideretreat.com. In an emergency, use the verified local emergency contacts supplied by your host rather than email.

6. Check-out and departure

Follow your host's checkout instructions, switch off appliances and air conditioning, secure the bungalow and return keys as directed.

After your stay, an honest review and suggestions for improvement are welcome. Thank you for supporting a locally rooted, environmentally conscious hospitality experience.

Your stay, your pace. Enjoy the comfort, respect the community and make the most of the Lake Victoria region.